How to View On Demand, Real Time Statements in TouchNet

On Demand, Real Time Statements are now available for all students and authorized users. Real Time statements are available at anytime and will include the up to date information. Students will no longer have to wait for a monthly static bill. On Demand, Real Time Statements will also include payment plan information after a student has enrolled in a payment plan.

How to View On Demand, Real Time Statements – Select the TouchNet Hawks Payment Plan Tile – below circled in white, found on your MyUMES Sign-On Portal:



Click This Tile:



Under the My Account Tab select Statements and then View Statement:

| INVESTITY of MARYLAND EASTERN SHORE | | | | | | | | |
|--|---|--|----------------|--|--|--|--|--|
| ^ | My Account - My Profile | • Make Payment Payment Plans Help • | | | | | | |
| | Account Activity Statements Payment History | Statements | | | | | | |
| Consents and Agreements | | Click the button to view your current account balance and details. | View Statement | | | | | |
| | | Date range Full Statement History 👻 | | | | | | |
| | | | View History | | | | | |

Once you select View State you will see your real time statement. A sample statement is attached below for reference:

| 11868 College Backbone Rd Princess Anne, MD 21853 studentaccounts@umes.edu | | Ierm: Term balance: Due date: Balance: | Fail 2024 (Lurrent) \$516.00 7/31/24 \$516.00 | | | | | |
|--|--------------------------------|--|--|--|--|--|--|--|
| | | Amount Enclosed | s | | | | | |
| | Kin dang ike sangai ke ang an | Mail payments to: University of Maryland Eastern Shore 11868 College Backbone Rd Princess Anne, MD 21853 United States | | | | | | |
| Balance \$516.00 | | | | | | | | |
| Account Statement | | | | | | | | |
| Account Activity - Fall 2024 (Current) | | | | | | | | |
| Date Code | Description | Charges | Credits/Anticipated Credits | | | | | |
| //9/24 2010050101/0 | Graduate lechnology Fee | \$60.00 | | | | | | |
| 7/9/24 203900170545 | AUX OPER & FAC FEE GRADUATE | \$492.00 | | | | | | |
| 7/9/24 101005010110 | GRAD In State Tuition | \$2,118.00 | | | | | | |
| 7/10/24 76510000000 | Waiver Fac/Staff GRAD 100% | | \$2,118.00 | | | | | |
| 7/11/24 250190852700 | TouchNet Payment Plan Fee | \$35.00 | | | | | | |
| 7/11/24 250190852700 | TouchNet Payment Plan Fee | -\$35.00 | | | | | | |
| 7/11/24 700000700400 | Credit Card MC/Visa Self Servi | | \$35.00 | | | | | |
| 7/11/24 700000700203 | ACH Payment Self Service | | \$1.00 | | | | | |
| | TOTALS | \$2,670.00 | \$2,154.00 | | | | | |

| Payment Plan Details | | | | | | | | |
|---|----------|---|---|---------------------------|--|--|--|--|
| Plan Name Fall 2024 - 5 Month Payment Plan Late Enrollment Fee \$0.00 | | Term Fall 2024 (Current) Setup Fee \$35.00 | Enrollment Date 7/11/24 Down Payment \$0.00 | Payoff Amount \$517.00 | | | | |
| Installment | Due Date | Status | Payment Date | Amount Due | | | | |
| 1 of 5 | 8/1/24 | Scheduled | | \$103.40 | | | | |
| 2 of 5 | 9/1/24 | Scheduled | | \$103.40 | | | | |
| 3 of 5 | 10/1/24 | Scheduled | | \$103.40 | | | | |
| 4 of 5 | 11/1/24 | Scheduled | | \$103.40 | | | | |
| 5 of 5 | 12/1/24 | Scheduled | | \$103.40 | | | | |
| | | | TOTAL | \$517.00 | | | | |
| | | | | | | | | |
| University of Manyland Eastern Shore 11868 College Backbone Rd Princess Anne, MD 21853 studentaccounts@umes.edu | | | | | | | | |
| | | | | Close Print Make Payment | | | | |
| | | | | | | | | |

Should you have any questions about your Statement Activity, please contact student accounts at <u>studentaccounts@umes.edu</u> or 410-651-6092 or 410-651-6093 options 7 or 8.