

# Center for Instructional Technology and Online Learning



# Our Staff

- Suzanne Burton – Administrative Assistant
- Cathy Passeri – Instructional Technologist
- Bonni Miller – Interim Director

# What's New in CITOL

- Inclusion in NC-SARA: National Council for State Authorization Reciprocity Agreements
- ECHO360 is a new platform
- New Online Programs

# Our goals for the year

- Online Courses
  - Assist in creating more online programs
  - Align our online classes to Quality Matters standards
- OER
  - Assist faculty in employing open source materials especially for gen ed

# How we plan to make your life easier

- Workshops
  - Increase our workshop offerings
  - Schedule of workshops is on our website
  - Tell us what you want to learn, and we will come to your department.
- Help Desk
  - When you create a help desk ticket and select Blackboard, that ticket is directed to CITOL
- Tech Tip Tuesday

# Contact us. We love to help.

- Help Desk Ticket
- [www.umes.edu/citol](http://www.umes.edu/citol)